

Cover Notes

The Newsletter of TFP Schemes



TFP SCHEMES completes marathon in 2012.

TFP Schemes continues to develop its products and services and 2012 will see a major landmark for the company. Since the launch of our market leading quote and buy system "TFP Solo", we have been providing online quotes to our brokers and will hopefully celebrate in 2012 - quote number ONE MILLION.

The TFP Solo counter is ticking and over the coming months we will celebrate reaching various important landmarks towards attaining the ONE MILLIONTH quotation. We will keep you up to date with how we progress through our regular newsletter emails. With approximately 50,000 quotations being provided every quarter we will be providing a series of prizes for the following targets:

- Quotation 900,000 -
£100 Shopping Voucher
- Quotation 950,000 -
£150 Shopping Voucher

And of course to celebrate quotation number ONE MILLION, the lucky broker generating this quotation will receive a weekend away for two at a luxury Country House Hotel. Here the landmark quotation provider can

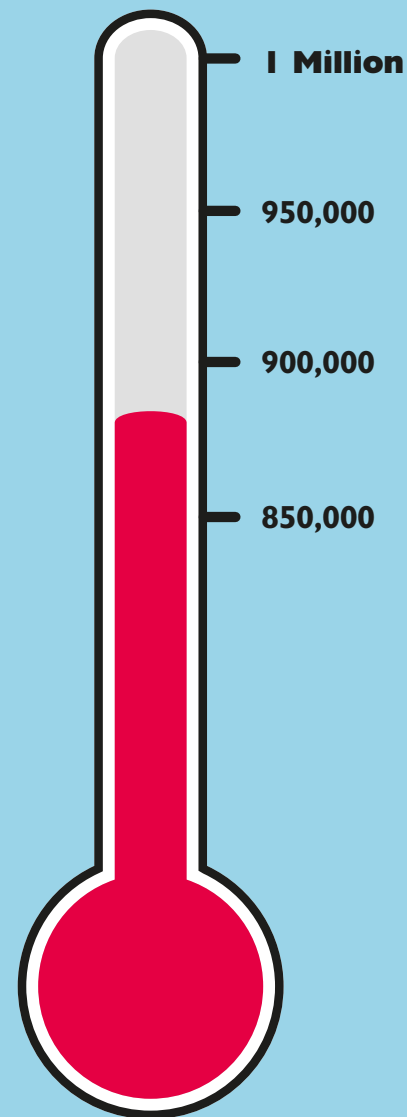
relax in comfort in a hotel of their choice, enjoying a city break, seaside vacation or spa experience to ensure that they get away from it all.

At the time of going to press we are currently undertaking quotation 882,678, so we are well on the way of reaching our goal.

As we approach the London 2012 games, TFP Schemes is completing its own marathon, ensuring that it is here for the long term to assist brokers gain more business.

TFP Solo – 2012 Quotometer

Join the Race to the Finishing Line!



Win a weekend away for two in a luxury Country House Hotel.

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TFP Special Types –

How Special is your client?

The TFP Special Types scheme is now becoming increasingly important to brokers as it becomes an essential part of their portfolio of products. TFP Special Types covers an extensive range of Agricultural and Plant Vehicles.

The vehicles covered within this scheme are very specialised and are subject to a range of road traffic regulations. Ensuring that vehicle owners keep on the right side of the law is important and issues that they should be aware of include:

- Speed regulations relating to the width of a vehicle and whether a trailer is fitted or not.
- Lighting requirements can vary depending on the age, speed and vehicle or trailer being used
- EEC Directives require operators of agricultural vehicles to have a Certificate of Professional Competence or other professional qualification recognised by the authorities.

TFP Schemes is able to provide brokers with assistance and advice when writing risks within this sector through our expert underwriters in our Cardiff support team.

Risks covered under the TFP Special Types policy include:

- Agricultural Vehicles
- Mechanical Plant and Cranes
- Mobile Plant
- Dumpers and Fork Lift trucks
- Tar Sprayers and Dust carts
- Snow Ploughs and Gritters

To see the full list of over 75 vehicle types covered - visit our website www.tfpschemes.co.uk

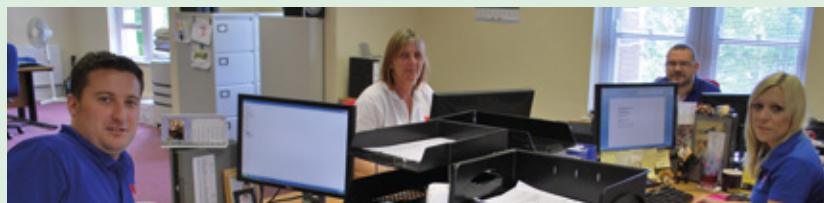
TFP Schemes – Claims Department

Did you know?

The TFP Solo system provides a vast range of online claims support allowing you to provide your client with up to date information in relation to their claim, features available include:

- In depth Claims Management information
- Claims progress report
- “Real time” updates, so you know when we know!

Our Claims Team provide full support if needed for any additional queries you may have, as well as specialist advice on a range of issues impacting on the claims process. They understand that brokers need to have a prompt and efficient claims service and as such have established an excellent reputation, ensuring that all claims are processed in a manner which recognises the needs of both our brokers and their clients.



The TFP Claims Team (left to right: Simon, Diane, Steve and Nikki)

Can you guess?

Who is Nikki's favourite actor? Send your answer to competitions@tfpschemes.co.uk
The first correct answer drawn will win a £25 shopping voucher.

TFP Schemes raises funds for The Stroke Association

TFP Schemes Partner, Damian Walsh and his wife Sali, continue to raise monies for the Stroke Association to assist in the running of essential Communication Groups, which provide vital support to stroke survivors as they regain their lives. Having completed a variety of different fundraising activities, including a sponsored bicycle ride in Vietnam in 2010, they have set their sights somewhat “higher” with a sponsored walk up Mount Kilimanjaro in Tanzania.

If you would like to support Damian and Sali in their fundraising please visit www.justgiving.com/Sali-Walsh

Thank you.



Summer training camp!!!!.....if only we had remembered the Olympic torch!

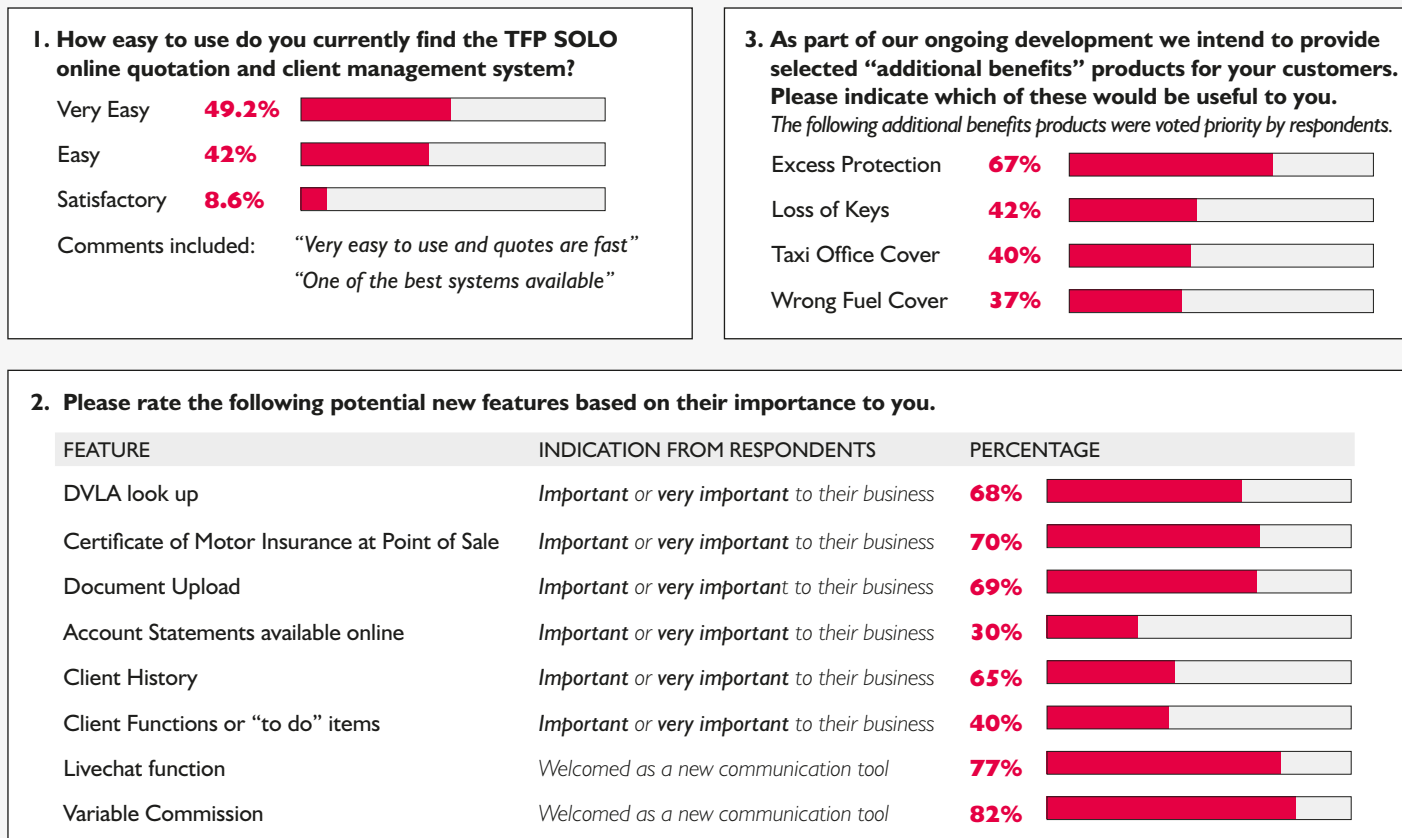
TFP Schemes – Survey 2012

We recently conducted a survey via our regular email newsletter as we are keen to gain feedback from brokers on our market leading online quote and buy system – TFP Solo.

Thanks to everyone who took part.

The results of the survey have provided us with excellent research on how we can further improve TFP Solo and support some of the important developments that we are about to introduce in the coming months.

A summary of the survey responses is given below:



New TFP Solo Developments

As a result of the feedback received we are pleased to announce that we are on the ball in developing many of these new features and they will be shortly introduced.

These include:

- Variable Commission
- Real Time Claim Information
- Live Chat
- Document Upload
- Registration Number look up
- All Customer documents available online
- New client centric view making the system easier to navigate

Look out for further news on these in future email updates.

Spot the Football Link!

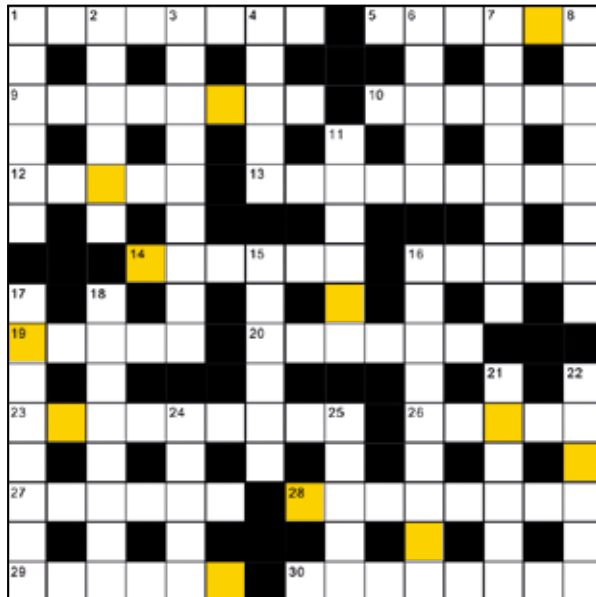
Throughout this newsletter you will find hidden 7 famous football names and the name of 1 Central American football team.

The first reader to email the correct 8 answers to Rachael@tfpschemes.co.uk will win a £50 shopping voucher to celebrate the end of the Euro 2012 Finals in style.

TFP Schemes - make you very Cross Word 3

Complete the TFP Schemes crossword and answer the question below to be entered into the prize draw to win £50 of shopping vouchers.

Use the letters in the shaded boxes to name a "well known" TFP Schemes product and email your answer to crossword@tfpschemes.co.uk



ACROSS

- 1 Scotland's third most populated city (8)
- 5 Palmer, Open golf champion in 1961 and 1962 (6)
- 9 First animal listed in the dictionary (8)
- 10 Biblical character found in hotel room (6)
- 12 'Part Of The' song by The Strawbs (5)
- 13 Treat for a child or intentional hidden message, in-joke or feature (6,3)
- 14 Men's summer hat (6)
- 16 '...Babylon' BBC series based on a book by Imogen Edwards-Jones (5)
- 19 Autobiographical novel by cookery writer Nigel Slater (5)
- 20 Small salad vegetable (6)
- 23 Period between midday and early evening (9)
- 26 Elaine who gained fame as Evita (5)
- 27 Group of circus performers (6)
- 28 George Formby leaned on one (8)
- 29 City venue of a famous Australian opera house (6)
- 30 '..... Autumn', John Ford directed Western (8)

DOWN

- 1 Early counting aid (6)
- 2 Insect, or eavesdrop (6)
- 3 Small writing desk (9)
- 4 Nest of an eagle or other birds of prey (5)
- 6 Spencer, stepmother of Princess Diana (5)
- 7 Little opera (8)
- 8 Tax raised to pay to Viking raiders (8)
- 11 Daughter of King Albert II of Belgium (6)
- 15 Species of flat fish (6)
- 16 Quiet shoe (4,5)
- 17 Mythical sunken land (8)
- 18 Actor-director Clint (8)
- 21 Bronze Age civilization that arose on the island of Crete (6)
- 22 Yorkshire town with rail link to Carlisle (6)
- 24 Indian monetary unit (5)
- 25 Welsh rugby's 'All Blacks' (5)

Enhanced Criminal Record checks for taxi drivers!

From the end of March 2012, all taxi licensing authorities can request enhanced criminal record checks before issuing licences to taxi and private hire vehicle drivers.

This means licensing authorities can find out if someone is barred by the Independent Safeguarding Authority from working with children or vulnerable people before issuing a licence. The changes will help simplify the system of criminal record checks, and provide reassurance to women and other vulnerable customers who use taxis and mini-cabs.

Criminal Information Minister Lynne Featherstone said: 'Taxi drivers provide a vital service so it is only right that the public are confident proper checks have been carried out.'

Good recruitment practices are a key responsibility for all employers. These changes will ensure that licensing authorities have access to relevant information to make informed decisions before granting taxi licences".

Until this change, only drivers who regularly pick up vulnerable people, including children, have been required to take enhanced checks. This change will standardise this practice for all drivers.



Criminal Records Bureau



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